

Cancellation Policy 2026

We recognize that unanticipated circumstances can prevent your campers from attending Summer Camp. The following information clarifies the cancellation process and what families can expect should they decide to cancel.

Cancellation Requests

All cancellation requests must be directed to the Summer Camp Registrar no later than May 15th, 2026. Requests should be issued via e-mail to the Summer Camp Registrar and are subject to the following conditions:

1. **Between October 15th and February 1st**

A refund will be granted for all Day Camps, Overnight Camps, and Environment Centre Day Camps, less the administrative fee **\$100.00**

- Session adjustments will also be accommodated pending availability.

2. **Between February 1st and May 15th**

- A refund will be granted for all Day Camps, Overnight Camps and Environment Centre Day Camps, less the session deposit (as outlined below) + the administrative fee + HST per session/camper:

- **Introductory Overnight Camp Deposit:** \$225 per camper/session
- **1 Week Overnight Camp Deposit:** \$350 - \$400 per camper/session
- **2 Week Overnight Camp Deposit:** \$625 per camper/session
- **3 Week Overnight Camp Deposit:** \$850 per camper/session
- **4 Week Overnight Camp Deposit:** \$1125 per camper/session
- **The cancellation fee for Day Camps and Environment Centre Day Camps** will be \$150 per camper/session.

- Session adjustments will also be accommodated pending availability.

3. **After May 15th:**

- Any cancellations received after registration has closed for Summer Camp 2026 (May 15th at 4pm) will result in the complete forfeiture of camp fees (all payments are non-refundable and non-transferable). This applies to all Day

Camps, Environment Centre Day Camps, Overnight Camps and Leadership Camps

- **Session Adjustment will not be accommodated.** Parents wishing to switch sessions after May 15th will be waitlisted for their preferred session until a space becomes available, a new payment will be necessary.
- No refunds, reductions, or credits will be granted for late arrivals, early departure, withdrawal, or early dismissal.

Fees and Charges

- **Administrative Fee:** A non-refundable administrative fee of \$100.00 will be charged for all cancellations (including medical cancellation). This fee covers the processing of your cancellation request.
- **Prescription Fee:** This is a cost which Camp Kawartha incurs to pay for a prescription for camper while they are in camp's care. As soon as the receipt has been received by the main office, the balance will be added to your account and charged immediately.

Medical Cancellations

- All campers are subject to the above policies; however, concessions will be made in the event of an unavoidable medical cancellation both before and during Summer Camp.
- To cancel registration on medical grounds, provide a signed medical note from your doctor. Medical cancellation requests should be directed to the Summer Camp Registrar (confidential medical information can be sent to the camp health team) by e-mail and will be accommodated at the Summer Camp Director's discretion.
- Medical cancellations are subject to a \$100 administrative fee.

Anxiety-Induced Cancellations

- Camp Kawartha acknowledges that anxiety is a growing concern for many campers. We strive to provide a supportive environment to help campers manage anxiety.
- Families requesting cancellation due to camper anxiety will be accommodated on a case-by-case basis, provided they discuss their concerns with the Director prior March 31st, 2026.
- When approved, anxiety-based cancellations are subject to a \$100 administrative fee.

- Families requesting cancellation without prior consultation will be subject to the standard cancellation policy outlined above.

Cancellations Due to Closure

- If the Camp is forced to close due to circumstances beyond our control, parents will be entitled to a full refund of paid fees if a satisfactory alternative (such as switching sessions) cannot be provided.
- Refunds issued due to closure may take several weeks to process. Questions regarding such refunds should be directed to the Summer Camp Registrar.

Parents are expected to review all Camp Kawartha policies before submitting their camper's registration. Refund requests based on unfamiliarity with our Cancellation Policy will not be accommodated.

By signing below, I acknowledge and agree to the following statements:

- I have received and been notified of Camp Kawartha's Summer Camp Cancellation Policy.
- I have reviewed, understood, and agree to the terms and conditions of Camp Kawartha's Summer Camp Cancellation Policy.

Signature: